

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

Dennis-Doon Chow

2675

SEARCHED			
Class	Subclass	Date	Examiner
345	156	2/18/2005	CHOW
	to		
	161		
	164		
	to		
	169		
	173		
	174		
341	22		
	33		
	34	2/18/2005	CHOW

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner

[illegible]